

Products and Services	Installation Cost	Monthly Cost	Descriptions
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INTERNET

4 or 8 Mb shared internet access supplied with business services package. Installation fee of £195 applies.

Dedicated Leased Lines Contention 1:1			Includes SMTP, DNS and unlimited transit bandwidth (downloads) on request includes 1 usable RIPE address
1024k Leased (1Mb)	£295.00	£395.00	Per Company
2048k Leased (2Mb)	£295.00	£750.00	Per Company
4096k Leased (4Mb)	£295.00	£1,450.00	Per Company
5120k Leased (5Mb)	£295.00	£1,800.00	Per Company
6240k Leased (6Mb)	£295.00	£2,150.00	Per Company
Up to 45 Mb	POA	POA	Per Company
External IP Address	£10.00	£10.00	Per Additional RIPE Address

COMMUNICATION ROOM SERVICES

Servers / Equipment in Racks: Full Rack	£500.00	£375.00	Space Allocated in Rack or Cabinet
Servers / Equipment in Racks: Half Rack	£300.00	£200.00	Space Allocated in Rack or Cabinet
Servers / Equipment in Racks: Qtr Rack	£150.00	£125.00	Space Allocated in Rack or Cabinet
Servers / Equipment in Racks: 3U	£100.00	£70.00	Space Allocated in Rack or Cabinet
Servers / Equipment in Racks: 1U	£75.00	£25.00	Space Allocated in Rack or Cabinet

ADDITIONAL VOICE SERVICES

Analogue Lines (Fax/Modem) includes DDI	£49.00	£12.00	Per line.
Fax to email	£15.00	£10.00	Send incoming faxes to an email address as an jpg file.
Additional DDI inclusive of voicemail to a handset	£25.00	£20.00	For clients who requires more than one number to a handset
Additional main company number answered by the switchboard in the company name	£25.00	£80.00	Avanta reserves the right to charge additional fees for this service if the inbound call traffic exceeds 150 calls answered on any business day*
Caller Line Identity - CLI	n/a	£1.00	Display DDI on all outgoing calls. Charged per handset.
Call Recording (archiving/non archiving)	£10.00	£15.00	Record calls of a extension and access via web portal. Additional charge of 2p per minute for stored calls. Calls are held for 3 months or permanently with archiving option.
Cisco 7936 IP Conference Station	£10.00	£50.00	State of the art Cisco conference station.
Single Number Reach	£15.00	£5.00	Provides a single number from which you can answer incoming calls on either a desktop telephone or a mobile. Charges apply when forwarding calls to a mobile.
Bespoke and additional telephone programming (per 30 minutes)	n/a	£50.00	Minimum charge is for 30 minutes.
Cisco 7970 colour handset	£10.00	£5.00	Cisco VoIP handset featuring additional function keys.

OTHER

Video Conferencing	n/a	£25.00/hr	Hold 2Mb lease line and room hire. Conference fees from Intercall may apply. Room charge also apply.
Laptop Hire	n/a	£45.00/day	Subject to availability. Delivery charges apply (£30+VAT).

Avanta Pricing and Packages

Business Services Package includes all local and national calls

FREE



The Avanta Business Services Package includes:

A Cisco VoIP handset consisting of 3 lines per handset allowing you to manage three calls simultaneously. One voicemail and one DDI number per handset, inclusive of all local and national calls and online handset administration. Avanta provides one company number answered in the company name**, standard call pick-up and call distribution facility is also provided.

*Prices shown are subject to change. **Avanta reserves the right not to offer this package to call centres, recruitment companies. and similar operations

Additional IT Services (all available through our partner iHotdesk)	Installation Cost	Monthly Cost	Web: www.ihotdesk.com/avanta Email: avanta@ihotdesk.com
Remote IT Support - Plan 60	n/a	£60.00	60 minutes per month.
Remote IT Support - Plan 90	n/a	£90.00	90 minutes per month.
Remote IT Support - Plan 120	n/a	£120.00	120 minutes per month.
On-Site IT Support - Hourly	n/a	£90.00	Per hour.
On-Site IT Support - Half Day	n/a	£250.00	Covers 3.5 hours on-site.
On-Site IT Support - Full Day	n/a	£500.00	Covers 7 hours on-site.
Getting started IT Support	from £250	n/a	On-site setup of IT systems for new businesses. Pricing based on half-day on-site IT support.
Email anti virus & spam filter	£250.00	£20.00	Price based on 10 users. 1 year contract commitment. Server required.
Secure online backup	n/a	£25.00	Includes remote setup and server licence, with 1 year contract. 10Gb storage.
Cloud Services (all available through our partner ThinkGrid)	Installation Cost	Monthly Cost	Web: www.thinkgrid.co.uk/avanta Email: avanta@thinkgrid.com
Hosted Desktop	n/a	£49.00	With 1GB memory, 5GB disk space & Microsoft Office 2007.
Hosted Email - per user	n/a	£8.00	Exchange mailbox, 1GB mailbox, Outlook Web Access, Shared Calendaring, Contacts etc.

UK Land Lines

calls to 0840 and 0870 numbers are not included in this package. These are charged at 3.36p per minute for 0845 and 6.73p per minute for 0870.

Destination	Business Services Package	Conference Room Phones
Local	0.00	1.99
National	0.00	1.99

BT Business Rates*
5.50
9.99

UK Mobiles

Tariff change - 12/06/2009. Rates apply to handsets provided under the Business Services Package.

Monthly Call Spend	Business Services Package Client Spend < £500 pcm	Business Services Package Client Spend £500 - £1500 pcm	Business Services Package Client Spend £1500+ pcm
Mobile - T Mobile	11.25	11.25	11.25
Mobile - O2	11.25	11.25	11.25
Mobile - Orange	11.25	11.25	11.25
Mobile - Vodafone	11.25	11.25	11.25
Mobile - HG3	16.50	16.50	16.50

BT Business Rates*
12.90
12.90
12.90
12.90
16.70

Top International Destinations

Destination	< £500 pcm*	£500 - £1500 pcm*	£1500+ pcm*
Belgium	5.17	5.04	4.14
Canada	4.36	4.25	3.48
Denmark	5.17	5.04	4.14
France	5.17	5.04	4.14
Germany	5.17	5.04	4.14
Greece	8.50	8.28	7.90
India	37.72	36.78	30.18
Ireland	5.17	5.04	4.14
Luxembourg	12.29	12.00	11.50
Italy	5.17	5.04	4.14
Netherlands	2.59	2.52	2.07
Nigeria	45.00	43.80	41.40
Norway	12.29	12.00	11.50
Russia	14.41	14.05	11.52
Singapore	7.75	7.50	7.20
South Africa	13.07	12.74	10.46
Spain	5.17	5.04	4.14
Sweden	12.29	12.00	11.50
UAE	43.06	43.00	41.00
United States	2.61	2.55	2.09

BT Business Rates*
40.00
35.00
40.00
40.00
40.00
40.00
85.00
35.00
40.00
40.00
40.00
130.00
40.00
85.00
70.00
70.00
40.00
40.00
130.00
35.00

Prices shown in pence and subject to change. Per second billing applies. *Where call spend is achieved the rate is applied to the following month.

Comparison Source

Standard non-discounted BT business rates are generally used as a basis for charging by most serviced office operators. *For comparison.

